THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (SHRI S.R. BALASUBRAMONIYAN): (a) Yes, Sir.

(b) to (d) The Fourth pay Commission recommended a pay scale of Rs. 2000-3500 for Section Officers of the Central Secretariat Service and of Rs. 2200-4000 for the post of Deputy Superintendent of Police (DSP) in CBI as recommended for comparable posts in Central Police Organisations. The Government accepted the scale of Rs. 2000-3500 for Section officers as well s Deputy SP of CBI. However, on representations made by CBI, the Government on reconsideration sanctioned the recommended pay scale of Rs. 2200-4000/- as per order issued on 8.2.1996. No Single factor, like, common examination for recruitment to grades in different services can be taken as a compulsory factor for determining the pay scales. Therefore, the question of anomaly in the pay scales on that ground alone does not arise.

Complaints regarding pension cases

1964. SHRI ONWARD L. NONGTDU: Will the PRIME MINISTER be pleased to state:

(a) the number of complaints, both oral and written, received from different parts of the country by the Deptt. of Personnel, Public Grievances and Pensions, during 1996; and

(b) the number of grievances and Pension cases settled during the above period?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (SHRI S.R. BALASUBRAMONIYAN): (a) and (b) A total of 5514 public grievances (including 210 backlog cases) were received in the Department of Administrative Reforms and Public Grievances in this Ministry during 1996. Out of these, 5057 were disposed of 8290 grievances pertaining to pension were received in the Ministry during 1996. As the work relating to sanction and payment of pension is decentralised, the grievances received were forwarded to the concerned Ministries/Departments for redressal and sending a reply direct to the petitioner concerned. No centralised monitoring of disposal of pension grievances is done.

प्रधान मंत्री कार्यालय में प्राप्त लोक शिकायतें

1965. **श्री दिलीप सिंह जूदेव:** क्या प्रधान मंत्री यह बताने की कृपा करेंगे कि:

(क) प्रधान मंत्री कार्यालय द्वारा प्रतिमाह औसतन कितनी लोक शिकायतें प्राप्त की जाती हैं;

(ख) अब तक कितनी लोक शिकायतों का निवारण किया गया है तथा कितनी शिकायतें लम्बित पड़ी हैं;

(ग) यह शिकायतें किस प्रकार की हैं;

(घ) क्या प्रधान मंत्री कार्यालय को प्रतिमाह विभिन्न राज्यों के मुख्य मंत्री कार्यालयों से भी शिकायतें प्राप्त होती हैं;

(ङ) यदि हां, तो विगत तीन माह के दौरान मध्य प्रदेश और गुजरात के मुख्य मंत्री कार्यालयों से कितनी शिकायतें प्राप्त की गईं; और

(च) यह शिकायतें किस प्रकार की हैं?

कार्मिक, लोक शिकायत और पेंशन मंत्रालय में राज्य मंत्री तथा संसदीय कार्य मंत्रालय में राज्य मंत्री (श्री एस० आर० बालसुब्रह्मण्यन): (क) प्रधान मंत्री कार्यालय में दिनांक 1.6.1996 से 25.2.1997 तक प्रति माह औसत रूप से प्राप्त लोक शिकायतों की संख्या 12,900 थी।

(ख) प्राप्त हुई सभी शिकायतों की बिना किसी अपवाद के छानबीन की जाती है और उन्हें समुचित कार्रवाई हेतु संबंधित प्राधिकारियों को भेजा जाता है।

(ग) लोक शिकायतें मुख्य रूप से बेरोजगारी, अपर्याप्त अथवा कम नागरिक सुविधाओं, वित्तीय सहायता, कानून और व्यवस्था आदि से संबंधित होती हैं।

(घ) मुख्य मंत्रियों के कार्यालयों से ऐसी कोई शिकायतें/लोक शिकायतें प्राप्त नहीं होती हैं। मुख्य मंत्रियों के कार्यालयों से प्राप्त पत्र राज्य के समग्र विकास, अधिक योजनागत आबंटन, लम्बित पड़ी केन्द्रीय परियोजनाओं आदि के शीघ्र निपटान आदि मुद्दों से संबंधित होते हैं।

(ङ) पिछले 3 माह के दौरान मध्य प्रदेश और गुजरात के मुख्य मंत्रियों के कार्यालयों से कोई शिकायतें प्राप्त नहीं हुई हैं।

(च) प्रश्न नहीं उठता।

Demand of Diesel in Tripura

1966. SHRI ANANTRAY DEVSHANKER DAVE: Will the PRIME MINISTER be pleased to state:

(a) what is the monthly demand of diesel by agriculture, transport and industrial sectors, respectively, in Tripura, district-wise;

(b) what is the estimated monthly allocation for supply of diesel to Tripura as per the norms prescribed about its demand and supply at the national level;

(c) whether the State Government has sent any proposal to the Central Government for increasing the allocation of diesel, in order to balance the increasing demand of farmers, industrial units and the transport sector; and

(d) if so, what the Government's reaction thereto?

THE MINISTER OF STATE IN THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI T. R. BAALU): (a) to (d) Diesel is not an allocated product. The demand for diesel is met in full all over the country including Tripura.

Approximate district-wise monthly consumption and the sector-wise consumption of diesel (HSD) in Tripura during 1995-96 are given in Statements I and II.

Statement — I

District-wise Month-wise consumption of HSD in Tripura in 1995-96.

(Figs. in MT)

Districts	April	May	June	July	Aug.	Sept.	Oct.	Dec.	Jan.	Feb.	March	Total	
Dhalai	111	103	86	99	79	67	64	83	93	85	68	81	1019
Tripura North	564	597	470	546	367	519	452	493	576	582	553	637	6356
Tripura South	307	365	292	398	286	301	259	316	430	420	392	336	4102
Tripura West	1860	1776	1562	1930	1625	1766	1495	1733	1822	2033	1727	1930	21259
Total	2842	2841	2410	2973	2357	2653	2270	2625	2921	3120	2740	2984	32736

Statement — II

Sector-wise consumption of HSD in Tripura during the Year 1995-96.

(Figs. in MT)

A. DIRECT SALES:	
State Transport	2.10
Power Generation	0.57
Others	1.33